



Partnership Plan

2015 – 2016

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Introduction

Each year, the Tunbridge Wells Community Safety Partnership (CSP) produces a Partnership Plan which sets out how partners will work proactively to address crime and anti-social behaviour issues in the borough over the coming year. The Plan is informed by a yearly Strategic Assessment which looks at current data and trends over the previous year to identify priorities for the borough in reducing and tackling crime and disorder.

Review of 2014/15

During the period, October 2013 – September 2014, crime fell by 3% with under 5000 recorded offences. Per 1,000 population, this was the lowest overall level of crime in Kent.

During 2014/15 the Community Safety Partnership (CSP) undertook a variety of projects and initiatives linked to the 2014/15 priorities of:

- Acquisitive crime: theft and handling stolen goods
- Violent crime
- Domestic abuse
- Anti-social behaviour
- Road safety

Acquisitive crime: Theft and handling stolen goods

During quarters one and two of 2014/15:

- There have been 50 individuals excluded from Safe Town Members' retail premises following convictions for shoplifting
- There were 210 arrests made as a result of CCTV instigated action. In addition, 175 incidents of shoplifting were monitored by CCTV.
- Community wardens performed 43 visits to victims of crime and 47 shed alarms were provided.
- Community Wardens referred 43 vulnerable elderly people and victims of crime to relevant services and have given 37 presentations regarding doorstep crime, scams and bogus callers to community groups including elderly and vulnerable people.

- Twitter and Facebook have been used to spread safety messages about home security and personal safety to followers and the Crimestoppers phone number has been promoted in all CSU publications
- Twenty four known drug users have received home visits from police and Crime Reduction Initiative (CRI) after being referred by custody and 12 Drug Rehabilitation and Alcohol Treatment Requirements have been undertaken with substance misusers.
- Funding has been agreed to support the winter shelter

Theft and handling stolen goods has seen a 12% reduction this year, compared to a Kent-wide increase of 3%. Tunbridge Wells is currently 3rd in Kent. In terms of shoplifting, there has been an 11% reduction across the borough.

Violent crime

During quarters one and two of 2014/15:

- There have been 43 new exclusions issued by Pubwatch for offences within members' premises for violence offences. Additionally four warning letters were served.
- CCTV monitored 90 incidents of violence. Additionally CCTV investigated 91 incidents instigated by Pubwatch members via their radios.
- The CSP provided Pubwatch with funding for Security Industry Authority (SIA) registered taxi marshals in high transit areas at peak Christmas periods.
- The Alcohol Control Zone within the town centre was enforced; 25 section 27s (direction to leave) were issued by police and monitored by CCTV.
- There were two calls from Tunbridge Wells residents to the Kent-wide Hate Crime Reporting Line.

Violence in the borough has increased 15% compared to the previous year, thus violence remains a priority for the partnership during 2015/16. However, Tunbridge Wells has the third lowest level of this crime type in Kent which saw a 27% increase in violence offences over the twelve month period. Police have identified an emerging threat from organised gangs bringing Class A drugs to flood the user market (approx. 100). The risk of associated Child Exploitation has been raised. Work will progress across 2015/16.

Domestic abuse

During quarters one and two of 2014/15:

- The Domestic Abuse Support Service (DAVSS) have dealt with 213 phone calls from members of the public. They have dealt with 87 cases in Tunbridge Wells, 32 of which are high risk.
- There were at least four community men referred to the Community Domestic Abuse Perpetrators Programme which works with abusers to change their behaviour
- There were 44 sessions of 'the SAFE project', which targets self harm and self esteem, delivered to adolescents by VAWK

Domestic abuse has seen a 10% increase compared with the previous year compared with a Kent-wide increase of 11%, and is second in Kent in terms of number of incidents per 1000 population. However, these figures should be viewed with caution as it is widely known that domestic abuse is a much under-reported crime type. However there were 309 repeat victims; a repeat rate of 31.7% which is above the Kent average of 28.1% and thus this remains a priority for the CSP.

Anti-social behaviour

During quarters one and two of 2014/15:

- Repeat and vulnerable victims have been identified through the daily briefing with partners; there are currently 21 high risk cases open.
- Eleven repeat offenders have been referred to the ASB sub-group.
- Four injunctions have been obtained and are currently in force on individuals committing ASB.
- Approximately 250 young people have been engaged by community outreach workers and specialist Kenward Trust substance misuse workers in hotspot areas and around 185 young people have been engaged in community projects
- Thirteen young people have engaged with the Power Project (Youth Inclusion Support Panel) which works with at-risk young people
- One hundred and twelve families have been worked with by the Troubled Families (TF) programme.
- Sixteen Sherwood families have been worked with in quarter two via the Sherwood Partnership.
- During quarter two, noise monitoring equipment was deployed twelve times by TWBC's Environmental Protection team.
- Three training sessions have been provided for partners around the new Antisocial Behaviour, Crime and Policing Act 2014.

Recorded antisocial behaviour has decreased by 9% compared to the previous year, and Tunbridge Wells is third compared to Kent. However there is a very large volume of antisocial behaviour reported to police with over 1300 incidents, concentrated in the town centre.

Road safety

During quarters one and two of 2014/15:

- The CSU planned, and later held, events for Road Safety Week in conjunction with TWITA including Captain Safety show for schools in the Assembly Hall Theatre.
- Community Wardens gave five presentations to local primary and secondary schools regarding the green cross code and held two pedestrian and cycle safety programmes within schools.

During 2013 (last statistics available) there was an increase of 14% in casualties of road traffic collisions with 441 people injured on the roads of Tunbridge Wells. This was the highest level in Kent. Additionally, there was an increase in Killed and Seriously Injured casualties from 39 to 58 and an increase in child casualties from 29 to 37. This remains a priority for the CSP.

Priority Setting for 2015/16

This year the CSP has agreed to focus on five key issues:

- Domestic abuse
- Road safety
- Violent Crime
- Anti-social behaviour
- Substance misuse

Additionally the Strategic Assessment process has identified four subsidiary priorities which have replaced the cross-cutting themes from the 2014/15 Partnership Plan:

- Safeguarding, educating and engaging young people
- Repeat offending/venues
- Victim support and restorative justice
- Safer socialising

The Partnership Plan links with the Police and Crime Plan, developed by the Police and Crime Commissioner (PCC). The PCC has announced that there will be no in-year targets and that there will be a focus on encouraging sustainable improvements in performance. Funding for the CSP from the PCC has been confirmed for 2015/16 and will be used this to address our local priorities together with funding from TWBC and partners. Regular monitoring of all projects within the Partnership Plan will be undertaken to ensure that they provide value for money.

The Community Safety Unit (CSU), based at Tunbridge Wells Borough Council (TWBC) offices is the delivery arm of the CSP. The CSU works daily with a variety partner organisations to provide a multi-agency approach towards dealing with issues as they arise. Partnership working within the CSU will continue to be developed throughout the year.

The CSP will also take into consideration objectives identified by Tunbridge Wells Public Service Board (PSB).

Actions for 2015/16

Priority 1: Domestic abuse		
Action	Primary agency/agencies	Measure
Provide DA support services to men and women at all levels of risk. Encourage early reporting by promoting the helpline and available services. Provide workshops/training aimed at awareness raising and prevention	DAVSS	Number of referrals Number of high, medium and standard risk referrals dealt with
Prioritise and refer all high risk cases to a Multi Agency Risk Assessment Conference (MARAC), and regularly assess volatility of risk levels in all other cases and refer to MARAC as necessary	DAVSS, West Kent Police, West Kent MARAC Co-ordinator	Number of cases referred to/supported at MARAC number of repeat cases
Refer women to the freedom programme for domestic abuse awareness and support	DAVSS	Number of programmes run
Provide support to perpetrators of domestic abuse to change their behaviour through the Community Domestic Abuse Programme (CDAP)	Kent CDAP	Number of men supported through CDAP
Provide support to victims of sexual abuse through the independent sexual violence advisor	Family Matters	Number of victims supported
Provide support to victims of domestic abuse through the One Stop Shop signposting to DAVSS, Choices, MARAC and Freedom Programme	West Kent Refuge	Number of clients attending
Provide the sanctuary scheme to victims of DA, securing properties to allow them to remain in their own home	TWBC Housing	Number of properties secured

Priority 2: Road safety		
Action	Primary agency/agencies	Measure
Education in schools and community groups to include Licence to Kill, and pedestrian and cycle safety	KFRS KCC Wardens	Projects completed and feedback provided
Work with KCC road safety to promote messages locally	CSU	Number of campaigns supported
Engage young people in road safety awareness Hold an awareness session around road safety with 20 young offenders in Tunbridge wells Involve Tunbridge Wells students in innovative new Road Safety Centre at Rochester (when completed)	KFRS	Number of sessions held Sessions held and feedback received
Provide support for the '20 is plenty' campaign group and the installation of 20pmh zones around schools	TWBC, CSU	Biannual representation at '20 is plenty' meetings ensured

During Road Safety Week: Provide safety message to primary school children Organise activity with partners to tackle all road users	CSU KRFS	Number of presentations/activities
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Priority 3: Violent crime		
Action	Primary agency/agencies	Measure
Exclude individuals convicted of violence offences from Pubwatch members' licensed premises	Safe Town Partnership (STP), TWBC CCTV, West Kent Police	Number of Pubwatch exclusions in force
Use Safe Town radios to prevent and detect violent crime, by sharing intelligence between licensees/retailers, CCTV control room and police	STP, TWBC CCTV, West Kent Police	Pubwatch instigated incidents monitored by CCTV
Review all hate crimes within the borough at CSU meetings and put into place suitable interventions and referrals where appropriate	Kent Police, CSU	Number of Hate Crimes recorded in the borough
Use CCTV to prevent and detect violent crime	TWBC, West Kent Police	Number of violence offences monitored
Provide a positive presence in the night time economy	Street Pastors	Number of people engaged Number of ambulances called Number of police call outs and statements given
Tackle criminal gangs that target Tunbridge Wells borough	West Kent Police	Number of arrests and prosecutions of gang members Reduction in ASB linked to gang drug dealing
Re-launch the Safer Socialising Award and encourage licensees to take part in the scheme	STP	Number of SSAs awarded
Provide licensing training to staff around responsibilities when serving alcohol, including: making sure they adhere to the licensing act , under-age sales, legal highs and drug use	West Kent Police, STP	Number of training sessions offered by Kent Police

Priority 4: Anti-social behaviour		
Action	Primary agency/agencies	Measure
Identify caller requiring raised service through CSU Daily and MARAC meetings to ensure: <ul style="list-style-type: none"> - Risk assessments are completed and that local officers are made aware - Referrals are made to appropriate services - Joint partnership visits are made to ASB perpetrators and victims - Themis cases are created and actioned 	All CSU partners	Number of high risk and medium risk Themis cases opened and closed
Refer individuals causing ASB to the ASB sub-group	TWBC, West Kent Police	Number of individuals referred to ASB group
Seek court orders on individuals causing anti-social behaviour	TWBC, West Kent Police, Town and Country Housing Group	Number of injunctions, housing injunctions and CBOs in force
Provide community-based outreach youth work in identified hotspot areas where substance misuse and ASB is an issue	Kenward Trust Early Help and Preventative Services, KCC	Number of young people engaged by substance misuse outreach workers/ KCC youth workers
Engage young people in community projects	EHPS	Number of young people engaged in community project
Undertake preventative work with young people at risk of offending	EHPS Youth Inclusion and Support Programme (YISP)	Number of individuals referred to and worked with by EHPS, including YISP
Identify families involved in ASB and youth crime and provide family intervention through the Families First programme	Families First	Number of families engaged with and number of successful outcomes
Work with the Sherwood Partnership to build community capacity with families and individuals who are resident within the ward	Sherwood Partnership, TWBC	Number of families and individuals worked with
Provide recording equipment to empower victims of noise-related ASB	Environmental Protection, TWBC	Number of the times monitoring equipment is installed by EP team.
Refer complaints to Environmental Protection where appropriate	TWBC, CSU	Number of direct referrals that CSU makes to EP
Work in partnership to review the new Anti Social Behaviour, Crime and Policing Act 2014 and design inter-agency workflow, responsibilities and processes Communicate new powers to stakeholders	TWBC, TCHG, Kent Police	Review/develop protocols between partners to ensure effective implementation
Hold 'Safety in Action' week for local schools	Project Salus	Number of young people and partners in attendance
Take the lead on Community Trigger cases on behalf of TWBC	TWBC, TCHG, Kent Police	Number of Community Triggers activated and successfully resolved

Priority 5: Substance misuse		
Action	Primary agency/agencies	Measure
To deploy Substance Misuse workers to hotspots within the borough to carry out 1:1 and group work with adults and young people	CRI, Kenward Trust	Number of individuals engaged with
Carry out targeted work for those identified with substance-related offending/ASB	CRI	Individuals engaged with through group and one-to one work
Provide drug and alcohol misuse services for 10-17 year olds including one to one work, group work within schools (including Riskit) early intervention, Kent Youth Drug Intervention Programme (KYDIS) and family work.	KCA, West Kent Police	Number of young people worked with through 121s and early intervention Number of referrals to KYDIS via Kent Police
Deliver Drug Use Screening Tool (DUST) training to professionals	KCA	Number of professionals trained
Support the Winter Shelter, in particular those NFAs with needs around substance misuse and offending	Churches for Tunbridge Wells, TWBC, CSU	Number of offenders and individuals with substance misuse issues using shelter and number with positive outcomes
Support families and individuals in Sherwood to reduce harm caused by substance misuse	Sherwood Partnership	Reduction in hospital admissions related wholly related to alcohol Reduction in hospital admissions related wholly related to drug use Number of arrests against a selection of 11 alcohol related offences
To respond to intelligence and carry out 'Test Purchasing' where appropriate and justified	Trading Standards, TWBC CCTV and West Kent Police	Number of test purchases made
Investigate the feasibility of Safe Recovery Zone for Tunbridge Wells	CSU, Kent Public Health	Report produced
Enforce the Town Centre Alcohol Control Zone	TWBC, West Kent Police	Number of Section 27s given by police which have been monitored by CCTV

Subsidiary priority 1: Safeguarding, educating and engaging young people

Preventing individuals from becoming involved in crime or anti-social behaviour is a key outcome for the CSP and much of this work will be led through the Family First (Troubled Families) initiative which identifies at-risk families and puts into place early interventions to prevent escalation of problems. The CSP will also consider how it educates young people around issues such as domestic abuse and road safety.

Subsidiary priority 2: Repeat offending/venues

The CSP has a statutory responsibility to reduce reoffending and it will do this through taking a co-ordinated approach to tackling the root causes of offending. The work will be led through the Integrated Offending Management Unit which will bring together partners to look at issues such as housing, employment and substance misuse interventions. Although IOM officers are no longer based within CSUs we will continue to link in where appropriate and there are plans for a new West Kent IOM meeting to be taken forward in 2015. Repeat venues will continue to be identified through regular partner meetings including the CSU MARAC (Multi-Agency Risk Assessment Conference) and the CSU review meeting.

Subsidiary priority 3: Victim support and restorative justice

The CSP has recently become more involved with victim support and restorative justice provisions through a direction from the Office of the Police and Crime Commissioner. Tunbridge Wells has adopted a multi-agency approach which is being spearheaded by Kent Police and supported by TWBC and CSP members.

Subsidiary priority 4: Safer socialising

The PSB have identified a need to make socialising in Tunbridge Wells safer for residents and visitors. Substantial savings, in terms of health provision and policing, could be made by adopting various methods of controlling the night time economy, through enforcement, education and health initiatives. This will be a focus for 2015/16.