

# SCAMS (and how to avoid them)

Fraudsters are trying to trick people in Kent into revealing PIN numbers and handing over their bank cards. **Don't be fooled.**

This is how they do it:



1. A fraudster calls pretending to be the police or from your bank, they claim your bank account has been used fraudulently.



2. They tell you to hang up and call the police or bank back to ensure the call is genuine. They stay on the line so when you redial you think you are through to the police or your bank. But you're not. They then tell you to give them your PIN number.



3. They send a taxi or courier to collect your card. With your card and PIN they can access your money.

## Remember:

The police and banks will never ask for your PIN or bank card over the phone. So **never** give them to anyone.

If you think you have been a victim of this type of crime, call us on **101**. Or if the incident is in progress, dial **999**.



**Kent  
Police**

**Protecting and serving  
the people of Kent**